

# RAW GLOBAL (AUST) PTY LTD

ABN: 49 167 163 368 & ACN 167 163 368

## CREDIT APPLICATION FORM

Full Name of Company / Business \_\_\_\_\_

Trading Name \_\_\_\_\_ Nature of Business \_\_\_\_\_

Trading Since \_\_\_\_\_

ABN No. \_\_\_\_\_ ACN No. \_\_\_\_\_

Trading Address \_\_\_\_\_ Postcode \_\_\_\_\_

Postal Address \_\_\_\_\_ Postcode \_\_\_\_\_

Bus. Phone Number ( ) \_\_\_\_\_ Fax Number ( ) \_\_\_\_\_

Name of Principal Contact \_\_\_\_\_

Title \_\_\_\_\_ Email \_\_\_\_\_

Direct Phone Number ( ) \_\_\_\_\_ Mobile Phone Number \_\_\_\_\_

### **Directors / Proprietors / Sole Traders details (must be completed by each applicant)**

| Name | Home Address | Date of Birth |
|------|--------------|---------------|
|------|--------------|---------------|

|       |       |       |
|-------|-------|-------|
| _____ | _____ | _____ |
| _____ | _____ | _____ |
| _____ | _____ | _____ |

### **Trade References (3 required)**

| Company Name | Address | Telephone | Contact |
|--------------|---------|-----------|---------|
|--------------|---------|-----------|---------|

|       |       |       |       |
|-------|-------|-------|-------|
| _____ | _____ | _____ | _____ |
| _____ | _____ | _____ | _____ |

### **Services Required (tick box)**

Import Sea [ ] Import Air [ ] Export Sea [ ] Export Air [ ] Customs [ ]

### **Estimated Monthly Spend**

Duty / GST \$ \_\_\_\_\_

Other \$ \_\_\_\_\_

### **Terms**

The company's standard policy is to collect disbursements immediately after invoicing and all other charges within Agreed number of days from invoice date.

1. Agreement that RAW Global may seek consumer credit information (Section 18K(1)(b), Privacy Act 1988)

If RAW Global considers it relevant to assessing my/our application for commercial credit, I/we agree to RAW Global obtaining from a credit reporting agency a credit report containing personal credit information about me/us in relation to commercial credit provided by RAW Global.

2. Exchanging information with other credit providers (Section 18N(1)(b), Privacy Act 1988)

I/we agree to RAW Global obtaining personal information about me/us from other credit providers, whose names I/we may have provided for RAW Global or that may be named in a credit report, for the purpose of assessing my/our application for commercial credit made to RAW Global.

3. Agreement to a credit provider being given a consumer credit report to collect overdue payments on commercial credit (Section 18K 1(h) Privacy Act 1988)

I/we agree that RAW Global may obtain a consumer credit report about me/us from a credit reporting agency for the purpose of collecting overdue payments relating to commercial credit owed by me/us.

Furthermore, I/we certify that the information provided is true and correct and we agree to adhere to the attached Terms and Conditions of Trade RAW Global.

We understand that credit facilities will not become effective until written confirmation is received from RAW Global.

Name (please print) \_\_\_\_\_ Title \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Name (please print) \_\_\_\_\_ Title \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Name (please print) \_\_\_\_\_ Title \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Name (please print) \_\_\_\_\_ Title \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

# RAW GLOBAL (AUST) PTY LTD ACN 167 163 368 TERMS AND CONDITIONS OF TRADE

## Introduction

- These terms and conditions shall apply to all Carriage performed or undertaken by the Company and to every contract of Carriage entered into by the Company. Except as provided in paragraphs 4 and 5 below, all other terms, conditions or warranties, expressed or implied, are hereby excluded. The Company shall not be bound by any purported waiver or variation of these terms and conditions unless the same is in writing and signed by a Director of the Company.
- If there is any inconsistency between these terms and conditions and the terms and conditions contained in any other document issued by or on behalf of the Company in connection with a particular Carriage of Goods, these terms and conditions shall prevail.
- If any such other document referred to in paragraph (2) above deals with any matter not dealt with in these terms and conditions, then such matter only shall be governed by that other document.
- These terms and conditions are subject only to any mandatory contrary provision of law. Where a mandatory contrary provision of law makes the whole or any part of these terms and conditions void or unenforceable, such part shall be severed and shall not affect the validity or enforceability of any other part. For the avoidance of doubt, sections 6-10 Contractual Remedies Act 1979 are hereby excluded.
- If the Client has acknowledged in writing that the supply of Services is for the Client's business purposes (as that term is defined in the Consumer Guarantees Act 1993) or if the Customer has actually acquired the Services for such purposes, the Consumer Guarantees Act shall not apply to the transaction. Where the Act continues to apply and there is a conflict between these terms and conditions and the Consumer Guarantees Act, the Consumer Guarantees Act shall prevail and any such conflict shall not be deemed to be an attempt to contract out of the Consumer Guarantees Act.

## Interpretation

- The following rules of interpretation shall apply unless the context clearly requires otherwise:
  - The singular includes the plural and vice versa.
  - A gender includes all genders.
  - If a word or phrase is defined, its other grammatical forms have a corresponding meaning.
  - A reference to a person, corporation, trust, partnership unincorporated body or other entity includes any of them.
  - A reference to legislation or to a provision of legislation includes a modification, re-enactment or substitution of it, and any regulation or statutory instrument issued under it.
  - A reference to conduct includes an omission, statement and undertaking, whether oral or in writing.

## Definitions

Carriage means the carriage, storage, warehousing, packaging, handling, packing, unpacking, consolidation, despatch, loading or unloading of any Goods or any Container or both, and includes any other service provided by the Company as forwarding, transport, customs or shipping agent of the Client, and any services ancillary to or connected with any of the above.

Client means any person or entity which contracts (either as principal or agent for another) with the Company for the performance of Carriage of or in respect of the Goods.

Company means Raw Global (Aust) Pty Ltd, its officers, employees, agents, Subcontractors and representatives and includes all subsidiaries and all companies related to any subsidiary of the foregoing.

Dangerous Goods means Goods which are volatile or explosive or which are or may become dangerous, flammable or offensive (including radioactive materials) or which may become liable to damage any person or property whatsoever and includes all Goods which fall or may fall within the definition of hazardous, dangerous, explosive, flammable or radioactive goods in any legislation, regulations, code or convention (whether or not legally enforceable) relevant to the Carriage of the Goods.

Goods mean the goods, chattels or other items which are the subject of carriage.

Premises mean any place or places where Goods are held, warehoused, stored or removed from time to time.

## Subcontractor means:

- Any person, firm or corporation with whom the Company may arrange for the Carriage of any Goods; and
- Any employee, agent or sub contractor of any of the persons in paragraph (a) above.

## Not a Common Carrier / Liability

- The Company is not a common carrier and will accept no liability as such. The Company reserves the right in its absolute discretion to refuse the Carriage of Goods of any class of Goods for any person. The Company carries on business as a customs and forwarding agent and is not the actual carrier unless the Goods are carried on an aircraft, ship or other conveyance owned or operated by the Company. The obligations of the Company are limited to arranging Carriage of the Goods by a reputable carrier. The Goods are carried at the Client's risk and the Company will not be liable to the Client for any loss or damage to the Goods and conditions in a transport document on behalf of the customer.
- The Company is authorised to arrange on any terms for the Carriage of the Goods by any Subcontractor. Any arrangement made by the Company shall be deemed to be accepted and agreed by the Client when the Client delivers the Goods to or has them collected by a Subcontractor. The Subcontractor shall then be entitled to the full benefit of these terms and conditions to the same extent as the Company. The Company shall be deemed to enter into any contract for the Carriage of the Goods for its own benefit and also for the benefit of and as agent and trustee for any Subcontractor and its and the Subcontractor's officers, employees, agents and representatives.
- The Client agrees to indemnify the Company, Companies Subcontractor and Company Employee and Agent against any claim or allegation made against the Company by any person in connection with any liability arising out of or relating to the Goods or the Carriage of the same.
- The Company may without notice to the Client adopt any means, mode, route or procedure whatsoever for the Carriage of Goods. If the Client instructs the Company to use a particular means, mode, route or procedure of Carriage the Company will use its best endeavours to follow such instruction but, if in the opinion of the Company it is unreasonable or impractical to follow such instruction the Client agrees that the Company is not bound to do so.
- The Client warrants that it is either the owner or authorised agent of the owner of the Goods. By entering into this contract the Client accepts these terms and conditions on behalf of itself and all other persons having an interest in the Goods.
- The Goods may, at the sole discretion of the Company and at the Client's risk and expense, be held at any Premises and may be moved from any Premises to any other Premises.
- Neither the Company nor its Subcontractors, officers, employees, agents or representatives shall under any circumstances whatsoever be liable in negligence, any other tort, in contract or on any other basis whatsoever, and whether arising from misconduct or willful default, for:
  - Any loss or destruction of or damage to the Goods (including any deterioration, contamination or evaporation of any chilled, frozen, refrigerated or perishable Goods); or

b) Any non-delivery, mis-delivery, delay in delivery of, or failure to produce the Goods; or

c) Any advice, representation, information (not being a quotation, advice, etc to which paragraph 14 applies), any assistance, or any service of any kind provided in any form by or on behalf of the Company in the course of or in connection with the Carriage of the Goods;

d) Any accident, injury, death, damage or loss to any Goods, machinery, persons or property arising from the use of any vehicle, cargo handling appliances or other equipment;

e) Any consequential or indirect loss whatsoever (including loss of profits or loss of market) arising from or in connection with any of the matters or things referred to in 13(a), (b), (c) or (d).

14. The Company shall not under any circumstances whatsoever be liable for any loss, damage, cost, fine or penalty sustained or incurred by the Client, the owner of the Goods or any other person resulting from or in connection with any quotation, advice, prediction, forecast, statement, representation or information given or made by or on behalf of the Company, whether negligently or otherwise, as to liability of the Goods for customs duty, excise duty or any other impost or tax or as to the particular tariff or classification applicable thereto. Further, in giving or making any such quotation, advice, prediction, forecast, statement, representation or information, the Company relies solely on the information provided by the Client who warrants that the information provided by it to the Company is accurate and completely describes all aspects of the Goods and the transaction or transactions relating to the acquisition, sale, importation and/or export of the Goods.

15. In all cases where liability has not been effectively excluded, whether by these terms and conditions or otherwise, the total liability of the Company to the Client or to any other person shall be limited to the lesser of:

a) \$100;

b) the value of the Goods at the time the Goods were received by the Company;

c) a resupply of the Goods or payment of the cost of resupplying the Goods.

16. In any case to which the Carriage of Goods Act 1979 applies, the Company's liability shall be limited to the "limited carrier's risk" and the amount of such liability shall be calculated accordingly.

17. The Client shall indemnify the Company, its Subcontractors, officers, employees, representatives and agents against any claims against any of them arising from any of the matters in paragraph 13 and 14 of these terms and conditions.

18. Where the Company for any reason becomes liable to pay customs duty, excise duty, costs, expenses or penalties in respect of or in connection with the Goods or any documents relating to the Goods, the Client shall forthwith indemnify the Company in respect of all such sums, whether or not the liability on the Company arose from the Company's negligence or breach of contract.

## Client Warranty

19. The Client warrants that it has complied with and will continue to comply with all laws, customs, conventions, codes and other regulations relating to the nature, condition, packaging, handling, storage and Carriage of the Goods and that the Goods are packed to withstand the ordinary risks of handling, storage and Carriage, having regard to their nature. The Client agrees to indemnify the Company for all liability and cost incurred by the Company as a result of or arising out of a breach of this warranty.

20. The Client shall provide to the Company all such assistance, information, descriptions, valuations and documents as the Company considers to be necessary or prudent to enable the Company to comply with all relevant laws, customs, conventions, codes and regulations in a timely manner. The expenses and charges of the Company in effecting such compliance, and compliance with the requirements of any harbour, dock, airport, railway, shipping, customs, warehouse or other authority shall be paid by the Client.

## Insurance

21. The Company will not insure the Goods for the benefit of the Client or the owner of the Goods or the Client's or the owner's express or written instructions (which must include a signed declaration as to the value and nature of the Goods). Any insurance will be effected at the expense of the Client or owner and may be subject to such exceptions and conditions as may be required by the insurance company or underwriter accepting the risk. The Company may make an additional charge for arranging such insurance but shall have no liability or responsibility whatsoever (whether in negligence, contract or otherwise) in respect of any insurance policy. The Company is not the insurer and no deduction or set-off may be made from any charges or other moneys due to the Company on any account pending settlement by the insurance company.

## Dangerous Goods

22. The Client shall not tender any Dangerous Goods for Carriage without first providing a full written description of the Goods and their nature and degree of their volatility so they can be properly classified, described, packaged and labelled for Carriage in accordance with the provisions of all relevant laws, regulations, codes, customs and conventions. If the Client fails to do so, it shall be liable for any resulting loss or damage and shall indemnify the Company against all claims, liability, loss, damage, penalties and expense which the Company may suffer or incur. If the Goods are found to be explosive, flammable, noxious or otherwise dangerous, hazardous or likely to cause damage without having been described to the Company as provided above, the Goods may be destroyed or otherwise dealt with by, and at the sole discretion of, the Company or any other person in whose custody they may be at the relevant time without compensation to the Client and without prejudice to the Company's right to freight and charges. If such Goods are accepted under the arrangements previously made in writing, they may nevertheless be destroyed or otherwise dealt with if they become dangerous to any person, other goods or property.

## Warehousing and Distribution

23. No goods shall be delivered or transferred except upon receipt by the Company of complete written instructions. When the Client requests Goods from the warehouse, a reasonable time shall be given to the Company to carry out the applicable instructions and if it is unable because of acts of god, war, public enemies, seizure under legal process, rights and civil commotion, or any reasons beyond the Companies control, all because of loss or destruction of Goods for which the Company is not liable, or because of any other excuse provided by law, the Company shall not be liable for failure to carry out such instructions. The Company will not be responsible nor liable for damage to the Client's Goods arising out of water, freezing, ice, rain, storm, lightning, fire, flooding or any other occurrence arising out of acts or forces of nature. It is understood and agreed by the Client that stored Goods are not insured by the Company. It is further understood and agreed by the Client that the Company assumes no obligation, responsibility, duty or liability for any direct or indirect, incidental, consequential loss, damage, theft, vandalism or any other damage, arising out of or in any way from the Clients use of the warehouse, including, without limitation to loss of profit. The Client shall maintain at all times while the Goods are in the warehouse adequate insurance equal to the value of the Goods against all risks. Where loss or injury occurs to the stored Goods for which the Company is not liable the Client shall be responsible for the cost of removing and disposing of such Goods and the cost of any environmental cleanup resulting from the loss or injury of the Goods. The Client will provide the Company with information concerning the stored Goods which is accurate complete and sufficient to allow the Company to comply with all laws and regulations concerning the storage, handling and transporting of the stored Goods. The Client will indemnify and hold the Company harmless from all loss, costs, penalty and expense which the Company pays and incurs as a result of the Client failing to fully discharge this obligation. The Client represents and warrants that the Client is lawfully possessed of the Goods and has the right and authority to store them with the Company. The Client agrees to indemnify and hold harmless the Company from all loss, costs and expense which the Company pays or incurs as a result of any dispute or litigation, whether instituted by the Company or others, respecting the Clients right, title or interest in the Goods. Such amounts shall be charged in relation to the Goods and be subject to the Company's lien. Access to the Company's warehouse is by appointment only and hours of access are Monday to Friday from 9am to 3pm excluding public holidays.

## Delay

24. The Company may make an additional charge in respect of any delay in connection with loading or unloading where the Company considers that the delay is unreasonable given the nature and position of the Goods and any other relevant circumstances and where the delay arises otherwise than from the default of the Company, such delay period commencing upon the Company reporting for loading or unloading. Labour for loading and unloading shall be the responsibility, and at the expense of, the Client.

## Lien

25. The Company shall have a general and particular possessory lien upon all Goods (which in this clause includes any documents relating to those Goods) of the Client whatsoever which are in the possession or under the control of the Company until all accounts due to the Company by the Client, consignee or owner of such Goods are paid in full (including all costs and expenses incurred by the Company in recovering or enforcing payment of such accounts). The Company is entitled to detain any Goods and may decline to effect delivery even where accounts are not overdue for payment. The Company may sell all or any of the Goods by public auction or private treaty without notice to the Client and apply the proceeds of sale in satisfaction of the unpaid accounts (including all costs of detaining and selling the Goods).

## PPSA

26. The Client acknowledges that the lien referred to in clause 25 herein is in addition to and not in substitution for any general law or statutory lien that may arise out of the services provided by the Company to the Client at the request of the Client.

27. The Client grants to the Company a purchase money security interest as defined in the Personal Properties Securities Act 2009 ("PPSA") in the Goods and any proceeds of sale of the Goods ("PMSI") to secure the payment of all moneys owed by the Client to the Company for services provided by the Company to the Client whatsoever which are in the possession or under the control of the Client. The costs of registering a financing statement will be paid by the Client and may be debited against the Client's trading account. The Client agrees not to do or permit anything to be done that may result in the PMSI granted to Company ranking in priority behind any other security interest (as defined in the PPSA). The Client will take such further steps (including obtaining consents, supplying information, signing forms or executing documents) with the Client as may be necessary to take full effect of the security under PPSA in respect of the Goods and proceeds of sale of the Goods or to maintain the effectiveness or priority of any security interest under the PPSA.

## Freight and Charges

- After the Goods have been collected by or delivered to the Company or any Subcontractor, freight shall be considered earned and shall be payable in full, without deduction or set-off, whether or not the Goods are delivered to the addressee and whether damaged in any way. Under no circumstances will any freight be refunded.
- Any dates or times specified for departure or arrival at the point of collection or delivery are estimates only and shall not bind the Company.
- All Services shall be invoiced to the Client in accordance with the Company's tariff and charges in force from time to time or as agreed. Where any Services are to be carried out on a "cash sale" basis, the Client shall make payment in advance and the Company will not provide any Services until the Client has done so.
- Where the Company agrees to provide Services to any Client without requiring payment in advance, the Client must:
  - Pay the full amount of any disbursements incurred by the Company on the Client's behalf, within seven days of receiving the Company's invoice detailing the same; and
  - Pay the balance of the account no later than the 20th day of the month following the date of the invoice.
- If any payment is not made when due the Client shall, whether or not any demand has been made, pay to the Company interest on the amount due during the period of any delay, at a rate of 1.5% per month from the date of the payment until payment is made in full. The Company's right to receive interest is in addition to all other rights which it has in respect of the Client's default.
- The Client shall remain responsible for all payments, charges and disbursements whatsoever in connection with the Carriage of the Goods notwithstanding that some other person may have agreed or be liable to pay those amounts to the Client prior to the completion of the Carriage request.
- The company shall not be liable for demurrage or detention delays in unloading inbound cars. Trailers or other containers or delays in obtaining and loading cars, trailers or other containers for outbound shipments unless the Company has failed to exercise reasonable care.
- The Client shall be liable for the loss, damage, contamination, soiling, detention or demurrage before, during and after the Carriage of the Goods (including but not limited to, containers).

## Quotations

- Quotations do not constitute a binding offer by the Company and lapse forthwith and without notice if, in the opinion of the Company, there has been a change in the circumstances in which the quotation was given. All quotations may be revised by the Company. All quotations are conditional on the Goods being loaded on a container or trailer owned or controlled by the Client and delivered to the Company. In the event that the Goods are in any way not accurately described, the Company may at any time withdraw the quotation whether or not the offer contained in it has been accepted. In the event that the Company is held liable for any loss or damage to any person, property or goods as a result of a misdescription, the Client shall indemnify the Company in respect of such liability.
- Unless otherwise stated, no quotation will include the cost of crane hire, road tax, permits, toll, escort and detention, demurrage and storage charges, fuel surcharges imposed by any airline, shipping company or other transport operator and any other additional costs and expenses incurred by the Company in the course of or in connection with the Carriage of the Goods (including charges for any additional advice, assistance or services not reasonably foreseen or contemplated by the Company at the time the quotation was made), all of which shall be charged in addition to the quoted sum.

## Claims

- Any claim for loss or damage must be notified in writing to the Company within two (2) days of delivery of the Goods or the date upon which the Goods should have been delivered, failing which the Company shall be discharged of all liability whatsoever arising. Time shall be of the essence of this clause. An endorsement on a freight note, delivery docket or similar does not constitute notice in writing for the purposes of this clause.
- The Company shall be discharged from all liability unless suit is filed and served on the Company within nine months after completion of the Services, delivery of the Goods or the date when the Goods should have been delivered, whichever occurs first. The Company hereby expressly contracts out of the operation of section 19 of the Carriage of Goods Act 1979, including without limitation, the operation of section 19(4) of that Act, which shall be of no application whatsoever.

## Brokerage etc

41. The Company may be paid and retained retain all brokerages, commissions, allowances or any other remunerations customarily retained by or paid to customs, shipping and forwarding agents and insurance brokers, whether declared or otherwise, and no such brokerage, commission, allowance or other remuneration shall be payable or allowable to the Client.

## Law and Jurisdiction

42. These terms and conditions and all contracts of Carriage are subject to the laws of Australia and any claim or dispute arising under them shall be solely determined by the courts of Australia.